

Congress of the United States

Washington, DC 20515

April 16, 2026

The Honorable David P. Steiner
Postmaster General
United States Postal Service
475 L'Enfant Plaza SW
Washington, DC 20620

Dear Postmaster General Steiner,

We write to express our concerns regarding ongoing service disruptions in Baker, Montana, following the closure of the United States Postal Service (USPS) facility in June 2025 due to reported safety issues.

Nearly a year later, Baker residents are still relying on temporary outdoor distribution units to access their mail. While we appreciate USPS's efforts to establish interim services in Baker, the current arrangement is not a sustainable solution and falls short of the needs of Montanans, especially as we approach the summer heat and look ahead to another Montana winter.

Under the current system, residents must retrieve their mail directly from a USPS employee during limited operating hours. The lack of an indoor facility has led to extended wait times with constituents required to stand outside in Montana's often extreme weather conditions. For working families, seniors, and those with mobility challenges, these conditions present real hardship and raise concerns for their safety. We understand that USPS previously explored options to provide Baker with an indoor unit with P.O. box access ahead of winter, but that this solution was not implemented. Additionally, our offices have not received a defined timeline for completion of repairs to the original building.

Rural Montanans rely upon the USPS for the timely delivery of essential items, including prescriptions, jury summons, bills, and other correspondence critical to small businesses and keeping families connected. As strong supporters of the USPS, we urge you take immediate steps to improve service conditions and identify options for indoor access. We also request an update on the status of repairs to the Baker facility, a clear timeline for reopening, and interim steps USPS will take to ensure safe and reliable access to mail.

Montanans deserve a reliable and accessible mail service, regardless of where they live. Thank you for your attention and we look forward to your response.

Sincerely,



Steve Daines
U.S. Senator



Tim Sheehy
U.S. Senator



Troy Downing
Member of Congress